

REGULATIONS

Promotional campaign "Cheap and fast deliveries in Europe"

I. Conditions for joining the promotion "Cheap and fast deliveries in Europe"

1. The "Cheap and fast deliveries in Europe" promotion applies to purchases made in Mextra Group (hereinafter also referred to as "Sellers") by customers who are entrepreneurs from Germany, Slovakia, the Czech Republic and Austria.
2. The promotional campaign applies to all orders placed by the entities referred to in point 1 above, by electronic means, telephone or other means of communication.
3. The "Cheap and Fast Deliveries in Europe" promotion provides for the billing of delivery costs for orders with a net product value of 1 800 EUR / 50 000 CZK, as offered by Mextra Group.
4. The "Cheap and fast deliveries in Europe" promotional campaign is available to customers who confirm that:
 - the delivery address provided by them is located in a place that allows the entry and unloading of a truck both in terms of weight (permissible total weight over 24 tons) and dimensions, i.e. (4m x 2.57m x 16.7m). This is what our cars look like, with which we will deliver the goods to you:



- the delivery address is not located in the city center at the place of delivery, there are no entry restrictions or entry ban that prevent the entry of our cars - dimensions or due to ecological restrictions (exhaust emissions) for trucks over 24 tons.
5. In order to confirm the above conditions, the Customer is required to send an e-mail to an employee of Mextra Group: "I confirm the conditions of Cheap and fast deliveries in Europe" at the time of placing the order.

6. If the Customer submits an untrue declaration referred to above, before the delivery by Mextra Group, the Seller has the right to exclude the Customer from further participation in the TISZD promotion and prevent him from taking part in the TISZD promotion (cheap and fast delivery for as little as EUR 1). Then the Seller will propose an alternative method and cost of delivery of the ordered goods by the Customer. In this case, the date of delivery of the ordered goods and delivery costs will be agreed individually with the customer. The customer - after placing an order for goods and its acceptance by Mextra Group - cannot cancel the order and the ordered goods, even if he is excluded by the Seller from further participation in the TISZD promotion

II. Terms of the order

1. Payment for the order may be made by the Customer in the following system - 100% or 30/70, which means:

- 100% of the prepayment must be booked on the Seller's account, which is an obligatory condition for the release of goods from the Mextra Group warehouse

or:

- 30% of the advance payment must be credited to the Seller's account, which is an obligatory condition for the goods to be released from the Mextra Group warehouse for delivery. The remaining 70% can be settled by the Buyer in the following form:

a) in cash paid to the driver / courier, it is associated with a surcharge of 10 EUR net - "Fee for collection"

b) prepayment to the Seller's account (the payment must be booked up to 1 business day before the departure date),

c) prepayment via DOTPAY, in accordance with the company's rules.

The goods will not be released on the basis of the printed payment confirmation.

2. The Seller, 7 days before the planned date of departure of the goods from the Mextra Group warehouse, sends the Customer to the e-mail address provided by him information, about the planned date of departure of the ordered goods, and repeats this information by phone. The customer is obliged to confirm the possibility of accepting the goods no later than the next working day by 12.00. If he does not confirm the possibility of delivery, the Seller will automatically change the order fulfillment date to the next possible date. He will inform the customer about this fact by e-mail.

3. The Seller, 3 days before the planned date of delivery of the goods to the Customer, sends the Customer to the e-mail address provided by him information about the planned date of delivery, and repeats this information by phone. The customer is obliged to confirm the possibility of accepting the goods no later than the next working day by 12.00. If he does not confirm the possibility of delivery, the Seller will automatically change the date of the order to the next possible date. He will inform the customer about this fact by e-mail.
4. The order completion date is counted from the moment the advance payment is booked in the Mextra Group account, subject to the situations described in II points 2 and 3.

III. Terms of delivery of goods

1. During delivery, the Customer receives from the Seller the goods receipt protocol, CMR document and confirmation of payment in cash (if the customer pays in cash on delivery). The invoice is sent to the customer by e-mail after the shipping documents are returned to the seller.
2. Our driver is obliged to coordinate the unloading of the ordered goods from the car, but is not obliged to unload and bring the goods to your premises. The goods are unloaded manually and are the responsibility of the customer.

You need 2-3 people to efficiently, without complications and damages, accept and unload the ordered goods.



3. If, during the delivery of the goods, the driver finds that the place of delivery provided by the Customer does not meet the requirements of the TIC, described in point I, point 4 above. The driver - after consulting the customer - will provide an alternative unloading address and will enable the customer to collect and unload the ordered goods within 1 hour, without incurring additional fees by the customer.



4. If the customer does not pick up and unload the goods at the newly designated place and time, the driver, in consultation with the head of transport of the Mextra Group, makes the final decision (taking into account the priority of unloading) that the driver leaves the place of unloading without unloading the goods, and the ordered goods are returned to the Mextra Group warehouse, without the possibility of the Customer's objection. In this case, the lack of delivery of the ordered goods will be treated as for reasons attributable to the Customer, without the Customer being able to cancel the ordered goods.

In this case, the Seller will charge the Customer an additional fee of 50% of the value of the charged transport costs for the original, unsuccessful delivery of the goods.

5. Then, no later than within 7 days from the date of the unfinished delivery, the Seller will contact the Customer informing him about the date of the next delivery, agreeing the date, specifying the new delivery cost and delivery form. If you choose another form of delivery, the cost of delivery may change. The customer cannot cancel the order or refuse to accept it, because the lack of delivery on the original date was due to the fault of the customer,

6. The customer is obliged to cover the costs of re-delivery of the goods and pay the additional fee referred to in III point 34.

In this case, the Buyer will receive a Pro Forma invoice from the Seller with the invoice:

- a) an additional fee specified in III point 4,
- b) the costs of re-delivery to the customer, set out in III point 5.

The buyer is obliged to pay the Pro Forma invoice 7 days before the planned delivery and to which he agrees by accepting these TISZD Promotion Regulations.

7. Additionally, if the Customer confirms the delivery date to the Seller in any way, it will be binding on both Parties. In the event of a change in the delivery date - at the Customer's request -, the Seller will charge the Customer an additional fee of 50% of the value of transport costs for changing the delivery date of the goods and the Seller will again set a new date and cost for the delivery of the goods, at a time convenient for the Customer.